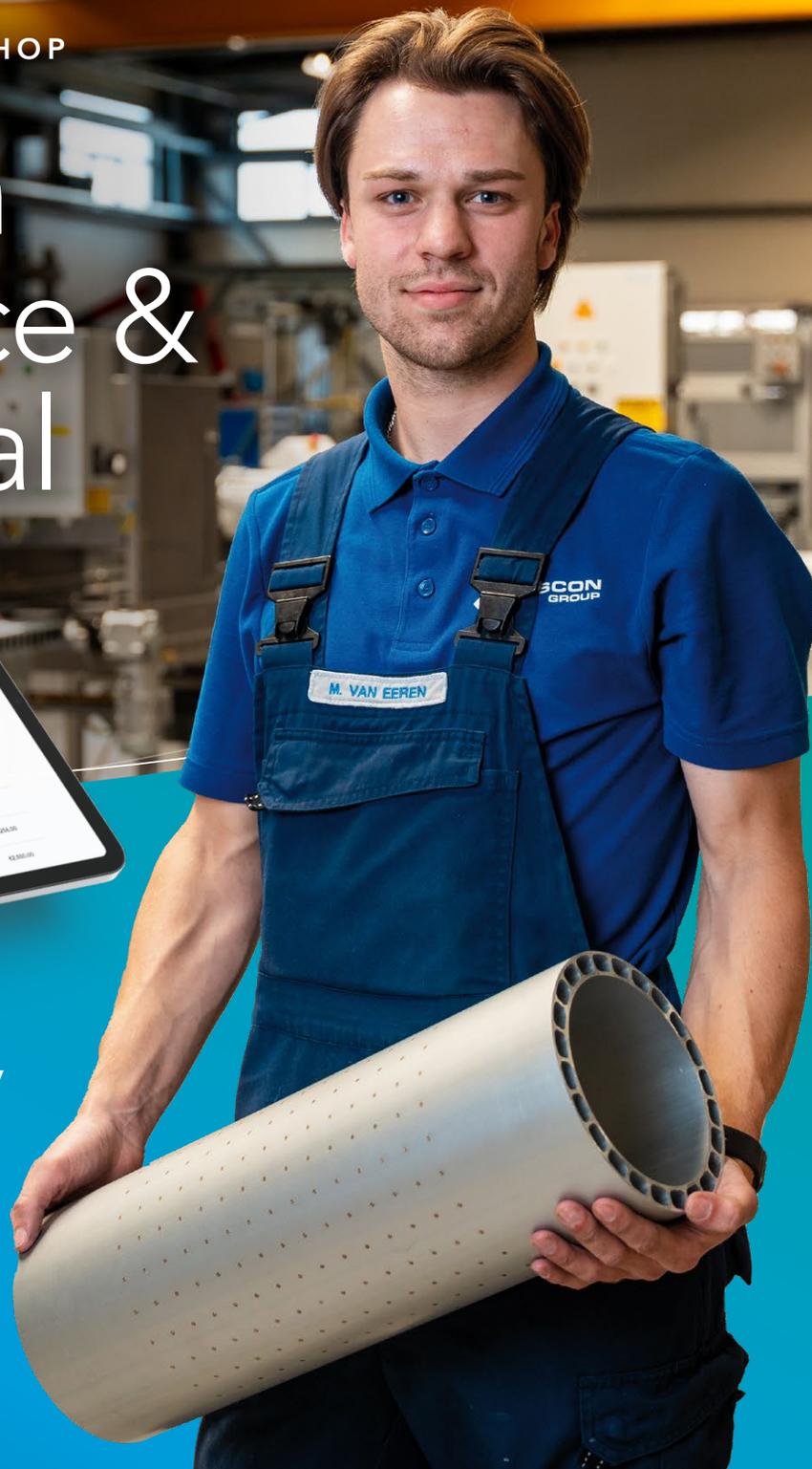
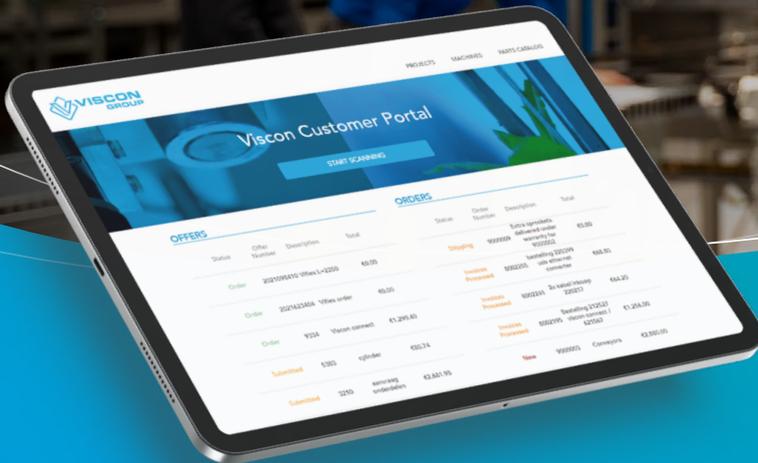


SAFE & SECURE ONE-STOP-SHOP

# MyViscon your service & parts portal



**Real-time stock availability**  
easy & fast parts ordering  
down to component level

Get access to MyViscon, a personalized online service portal. Here, you can select and order spare parts, track order updates and access relevant machine information.

We are  
Viscon, we  
believe in  
**continuous  
innovation.**



## Automation

Specializing in automation solutions for product handling and intralogistic processes.



## Software

Offering a full range of modules helping you to control, manage & optimize your production.



## Service

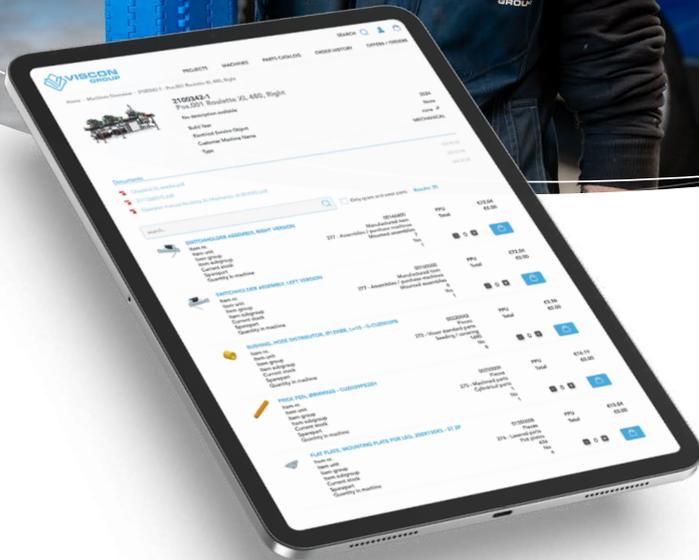
Supporting you throughout the system's life cycle with a wide range of service solutions.

Mijlweg 18  
3295 KH s-Gravendeel  
The Netherlands

T + 31 (0) 78 673 9898  
E [info@viscon.eu](mailto:info@viscon.eu)  
[www.myviscon.com](http://www.myviscon.com)



# Streamlining your technical services & parts management



## Secure & fast access to all machine-relevant documentation

MyViscon provides a comprehensive online environment for technical service & parts management. From streamlining spare parts ordering down to component level to providing instant access to crucial documents such as parts lists, maintenance instructions, safety regulations, and technical drawings. MyViscon is your one-stop-shop for efficient and effective maintenance operations.

MyViscon provides a convenient and efficient solution allowing your technical staff to independently manage project-specific maintenance tasks for machine lines or park-specific installations, with all necessary resources readily accessible in one place.

- ✔ **Centralized service & parts portal** for easy management
- ✔ **Real-time stock availability** for quick spare parts ordering
- ✔ Easy ordering down to the **component level**.
- ✔ Fast access to all **machine-relevant documents**

## Quickly scan, find & order the right spare parts all while at the device

Maintenance technicians have quick access to all machine-specific parts catalogs and relevant technical data via QR scan on the machine's serial number.



## On-site & remote smart service support

In addition to the MyViscon platform, our technical support team is also available 24/7, deploying engineers to provide on-site repairs at anytime and anywhere. It is also possible to quickly analyze and resolve issues by using our remote access device Viscon Connect.



Contact us for more info

T + 31 (0) 78 673 9898

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